In the next three chapters, we examine in greater detail three of the four major elements of social administration as they were identified in chapter 1. Chapter 5 discusses the elements of leadership and decision-making. Chapter 6 examines the basic process of management and a number of conventional approaches to management thinking known as classic management, scientific management, human relations, and an eclectic mixture of more recent management ideas. Chapter 7 is also devoted to management, looking at a number of self-contained models that we call the management-bys. The fourth element of social administration, institution building, is the subject of chapter 8, which introduces part III on institution building topics.