



Elements of Social Administration

In the next three chapters, we examine in greater detail three of the four major elements of social administration as they were identified in chapter 1. Chapter 5 discusses the elements of leadership and decision-making. Chapter 6 examines the basic process of management and a number of conventional approaches to management thinking known as classic management, scientific management, human relations, and an eclectic mixture of more recent management ideas. Chapter 7 is also devoted to management, looking at a number of self-contained models that we call the *management-bys*. The fourth element of social administration, institution building, is the subject of chapter 8, which introduces part III on institution building topics.

