REFERENCES


REFERENCES


REFERENCES


390 REFERENCES


REFERENCES


 abrupt transitions, 174–75
 abstraction level in questioning, 248
 accented transitions, 174
 accenting nonverbally, 73
 acceptance, 85–90
 accountability of interviewer, 9, 17, 104
 acculturation, 292
 acronyms and jargon, 36
 address, forms of, 136, 140, 317
 ADLs (Activities of Daily Living), 305
 adolescents: confidentiality regarding, 103; and sexual identity, 300–302, 308
 advice, 216–20, 238
 advocacy interviews, 279
 affect blends, 68
 affective sharing, 290
 African Americans: and cultural knowledge, 293–94; and proxemics, 65; and White interviewers, 288–91. See also race and ethnicity
 aged clients. See elderly/senior clients
 ageism, 303
 agencies: institutional and residential settings, 135–37, 355–64; and involuntary clients, 310–12; locating the appropriate, 121–22; office setting in 125–26; physical environment of, 57, 123, 125
 agreement to interview, obtaining, 145
 alternative questions, 268–69
 American Psychiatric Association, 298
 American Psychological Association, 298
 amplification, nonverbal, 73
 anatomically correct dolls, use of, 322, 326
 Anatomy of an Illness (Cousins), 226–27
 Angier, Natalie, 90
 Anglo-Americans and proxemics, 65
 antecedents of questions, 248–49
 anticipating nonverbally, 73
 antithetical demands, resolving, 342–43
 articulation, 62
 artifactual communication, 57–59, 79–80
 Asians/Asian Americans, cultural knowledge of, 57, 106, 292–93, 205
 assessment, 33, 153–54, 188–90, 339, 340, 364–69
 attending behaviors and minimal encouragements, 154–58
 attitude in questioning, 266
 aural thinking, 156
 authenticity in the relationship, 74, 93–95
 aversive racism, 289