abandonment, 150, 275–76
Alberts v. Devine, 26
alcohol and substance abuse treatment, confidentiality of, 45–46
Alexander v. Knight, 26
Almonte v. New York Medical College, 37
American Distance Counseling Association, 153
assessment, negligent, 99–105
Association for Counseling and Therapy Online, 153
assumption of risk, 18, 20–21
asynchronous communication, 144
avatar therapy, 145
Baker v. United States, 104
Barker, R., 237–38
Barsky, A., 241
barter (boundaries), 115–16
Bellab v. Greenson, 37
Belmont v. California, 74
Bergstresser, C., 242
Berner, M., 233
Bernstein, T., 323–2.4
Berry v. Moench, 26, 141–42
Besharov, D., 136–37, 289, 298
Birkner v. Salt Lake County, 203
Boles v. Milwaukee County, 278
boundary issues, 110–19; digital technology, 149; in supervision, 198
Boyer v. Tilzer, 104
Boynton v. Burglass, 36
Brady v. Hopper, 33
Bramlette v. Charter-Medical-Columbia, 193
Brandeis, L., 24
Branson, D., 237–38
Brodsky, A., 164, 178
Buckley Amendment, 46–47
Cabrera v. Cabrera, 67
Caesar v. Mountanos, 75
Cairl v. State, 33
California v. Cabral, 66
California v. Gomez, 75
California v. Kevin F., 66
Cardozo, B., 90
Carr v. Howard, Massachusetts, 34
Celenza, A., 172
Chatman v. Millis, 102
Chin, J., 41–42
Chrite v. United States, 29
civil commitment, 129–33
client rights, 87–89
Cohen, R., 250, 283, 291–93, 294–95
Cohen v. State, 202
collegial relationships (boundaries), 116–17
commission, acts of, 2
common law, concept of, 21; concept of privacy in, 24
comparative negligence, 9, 18, 19, 20;
alcohol and substance abuse treatment, 45–46
confidentiality, 24; absolute v. relative, 2.4–25; alcohol and substance abuse treatment, 45–46; collection agencies, 59; consultants, 59, 223; deceased clients, 48–49; digital technology, 147; disclosures to outside agencies, 51–52; electronic records and communications, 52–55; employees, 59–60; family, couples, and group counseling, 50–51, 66, 83; parents and guardians, 49–50;
confidentiality (continued)

Patriot Act, 46; protection of third parties, 27–45; self-help groups, 68; social worker’s death, incapacitation, or employment termination, 56–58; teaching and training, 60–61; third-party payers, 55; transfer or disposal of client records, 55–56; unauthorized access, 61; unintentional disclosure, 76–85; volunteers, 59–60

confidentiality of Alcohol and Drug Abuse Patient Records (regulation), 45, 244

conflicts of interest, 110–19, 149

counseling, 14, 149, 216–23

contributory negligence, 18, 19

Corgan v. Muehl, 260

court orders (disclosure of confidential information), 69, 71–76

Cross v. Guthry, 6

Currie v. United States, 34

Cutter II v. Brownbridge, 69

cybertherapy, 145

damages (compensatory and punitive), 18–19

Darrab v. Kite, 95

Daubert standard (expert witness), 296

Daubert v. Merrell Dow Pharmaceuticals, 324–25

Davis v. Lhim, 29

deceased clients (confidentiality), 48–49

deception, 251–74

defamation of character, 141–42, 240

depositions, 290–91

DeShaney v. Winnebago County, 139

digital technology, 143–53

Dill v. Miles, 101

documentation, 16–17, 150, 226–32

Doe v. Roe, 25, 26

Doe v. Samaritan Counseling Center, 202

dual relationships, 110–19; in supervision, 198

duty to protect, 28–45

Dymek v. Nyquist, 91

education records (confidentiality), 46–47

Elliott v. North Carolina Psychology Board, 168

e-mail communications, 53, 146

encryption, 82

Estate of Davies v. Reese, 101

ethical decision making, 303–6

ethical dilemmas, 303–6

ethics audit, 306–9

expert witness, role of, 295–96

Facebook, 145–46, 149

Family Educational Rights and Privacy Act (FERPA), 46–47, 244

favors (boundaries), 114

fax machines (confidentiality), 82

Fedell v. Wierzbieniec, 26

Federal Rules of Evidence (expert witness), 296

Ferrara v. Galluchio, 98

financial conflicts of interest (boundaries), 114–15

Flexner, A., 185

Force v. Gregory, 8

Forward, S., 49

foster care, 140–41

Francis, D., 41–42

fraud, 251–74

Freudenerger, H., 175

friendships (current and former clients), 112–13

Gabbard, G., 184, 185

Garamella v. New York Medical College, 37

Gares v. New Mexico, 261

Geis v. Landau, 120, 285

Gifts (boundaries), 113–14

Gould, D., 234

Gould, Jr., 241

Gray, L., 42

Green v. State, 101

Greenwood, E., 185

Grossman, M., 38–39, 71

Guthel, T., 184, 185

Hague v. Williams, 26

Hammer v. Rosen, 107

Hammonds v. Aetna, 25, 26

Harding, A., 42

Harwood, A., 97

Health Information Technology for Economic and Clinical Health (HITECH) Act, 54–55, 244
Health Insurance Portability and Accountability Act (HIPAA), 53–55, 243–44
Heinmiller v. Department of Health, 168
Hess v. Frank, 110
Hippocratic Oath, 2.4
hiring former clients (boundaries), 117
Holt v. Nelson, 98
home-based services (boundaries), 114
Horne v. Patton, 25, 26
Hulsey v. Stotts, 67
Humphrey v. Norden, 73–74
impaired social workers, 154–89; causes of impairment, 160–63; extent of impairment, 157–60
in-camera review, 73
In re Estate of Bagus, 237
In re Lifschutz, 74
In re Quinlan, 92
informed consent, 89–99; digital technology, 148; minors, 91–92
insurance (liability), 21–22
International Society for Mental Health Online, 153
invasion of privacy, 2.4
involuntary civil commitment, 129–33
Jablonski v. United States, 31
Jaffe v. Redmond, 64
Jensen v. Conrad, 138
joint liability, 18, 20, 197
Kadushin, A., 210–11, 218
Kavanaugh v. Indiana, 70
Kirk, S., 257–58, 259
Kleber v. Stevens, 130
Kogensparger v. Athens Mental Health Center, 100
Kolmes, K., 143, 316–17
Kreuger v. Louise Wise Services, 140
Kutchins, J., 257–58, 259
Lake v. Cameron, 130
Lambert, T., 34
Lee v. Alexander, 129
Leedy v. Hartnett, 32
lending out a license, 205
Lewis, M., 40, 45
libel, 141
LinkedIn, 145
Lipari v. Sears, 34
locality rule, concept of, 6–7
lovesick therapists, 168
Lovett v. Superior Court, 67
Luc v. Hansen, 136
MacDonald v. Clinger, 26
Madden, R., 127, 237, 245, 284–85
malfeasance, concept of, 2, 4
malpractice, concept of, 2–3; elements of, 6–13
Mammo v. Arizona, 138
managed care, 284–85
management audit, 309–10
mandatory reporting, 134–37
Marvalli v. Elshire, 204
Mavroudis v. Superior Court, 31–32
McIntosh v. Milano, 29
McNamara v. Honeyman, 193
Meier v. Ross General Hospital, 123
Merchants National Bank v. United States, 101
Minnesota v. Andring, 66
Minogue v. Rutland Hospital, 203
misfeasance, concept of, 2, 4
Missouri v. Beatty, 65
Missouri v. Edwards, 69
Mondeville, H., 90
motion to quash, 73
Muse v. Charter Hospital, 32.4
Narcarato v. Grob, 101
need to know, concept of, 80
negligent entrustment, 204
negligent intervention, 105–10
Nelson v. Dahl, 8
nonfeasance, concept of, 2, 4
Norton v. Argonaut Insurance Co., 203
O’Connor v. Donaldson, 131
omission, acts of, 2, 4
online counseling, 144
Parker v. Miller, 193
Patriot Act (confidentiality), 46, 244
Patterson v. Jensen, 121
personal notes (documentation), 235–37
physical contact (clients), 112
Plato, 90
Porter v. Maunnangi, 125
privacy, 23–24
Privacy Act of 1974, 244
privileged communication, 61–71; exceptions, 64–66
process recordings (documentation), 245
Proch, K., 294
professional will, 56–58, 246
protected health information (HIPAA), 53
protective order, 73
protective services, 133–41
proximate cause, concept of, 3, 10
proxy judgment, 94
psychotherapy notes (HIPAA), 54
Pundy v. Illinois Department of Professional Regulation, 168
Quinlan, K., 92
records, 226–232; client access, 80
Redding v. Virginia Mason Medical Center, 67–68
referral, 149, 223–26
Reif v. Weinberger, 93
Rennie v. Klein, 131
Renzi v. Morrison, 68
res ipsa loquitur, concept of, 9
respondeat superior, concept of, 196–97
risk management, concept of, 2
Rogers v. South Carolina, 34
Rosenberg v. Helsinki, 322
Rozovsky, F., 98
Rule v. Chessman, 201
Runyon v. Smith, 68
rural communities (boundaries), 116
Salgo v. Stanford University, 90
Saltzman, A., 294
Samuels v. Southern Baptist Hospital, 202
Sayes v. Pilgrim Manor, 124
Schloendorff v. Society of New York Hospital, 90
Schoener, G., 168
Schutz, B., 44, 99, 220–21, 251–52, 276
Scott v. London and St. Katherine Docks Co., 9–10
Seavy v. State, 140
self-disclosure (boundaries), 116
self-guided Web-based interventions, 145
self-help groups (confidentiality), 68
sexual misconduct, 111–12, 163–73
sexual relationships: colleagues, 112;
counseling former sexual partner, 111–12; current clients, 111, 163–73;
former clients, 111, 163–73; students, 112; supervisees, 112; trainees, 112
Shaw v. Glickman, 35–36
Simon, R., 170–72, 183, 185
Simonsen v. Swenson, 25
Simpson, N. B., 49
Simpson, O. J., 49
Sisson v. Seneca Mental Health, 168
slander, 141
Slater v. Baker and Stapleton, 6
Slovenko, R., 8
Smith v. Yobe, 101
Snyder v. Mouser, 140
social media, 143–53
social media policies, 53, 144
social networks (electronic), 145–46, 149
Sonnenstuhl, W., 178
standard of care, concept of, 2, 6;
procedural standard of care, 14
stare decisis, doctrine of, 21
statute of limitations, 21
Stovall v. Harms, 225
student education records (confidentiality), 46–47
subpoenas, responding to, 71–76, 243
substance abuse (practitioner), 173–76
substituted judgment, 94
suicide: negligent assessment, 103–5,
122–29
Superintendent of Belchertown v. Saikewicz, 92
supervision, 14, 190–215; agreements,
213–14; clients, 190–94; staff, 194–98;
students, 207–8; volunteers, 205–7
Suslovich v. New York, 257
synchronous communication, 144

Talmud, concept of privacy in, 24
Tarasoff v. Regents, 13, 28–45
telephone counseling, 144
termination of services, 150, 275–87
text messages, 146
therapeutic privilege, 98–99
Thompson v. County of Alameda, 32
tort law, concept of, 5

Underwood v. United States, 101
undue influence, 93, 119–21

Vasiliades v. Garfinckel’s, 26
Vaughn v. North Carolina, 140
vicarious liability, concept of, 198
videocounseling, 144

Vineyard v. Craft, 136
voice mail (confidentiality), 82
Volunteer Protection Act, 206–7
volunteers, supervision of, 205–7

Walker v. Parzen, 164–65
Warren, S., 24
Watson, A., 247
Whitree v. State, 132, 226
Wigmore, J., 62
Wilson, S., 212
Winfrey v. Citizens & Southern National Bank, 95
Wisconsin v. Locke, 321

Yorsten v. Pennell, 203
Zur, O., 143, 151–53