abandonment, concept of, 10, 203–204
absolutism, 67–68
act utilitarianism, 72–73. See also
good-aggregative utilitarianism; locus-aggregative utilitarianism; negative utilitarianism; rule utilitarianism; utilitarianism
actual duties, 48, 74
additive goods, 75
adjudication, of social workers, 181–83
administration, NASW Code of Ethics
standard, 63
advance directive, 113
advice giving: as delivery of service malpractice, 193–94
allocation, of limited resources, 145–53
altruism, 44; in dual/multiple relationships, 120–21
American Association for Marriage and Family Therapy, 83, 196
American Association of Social Workers, code of ethics (1947) for, 6, 49
American Distance Counseling Association, 135
amoralistic orientation, 22
Aristotle, 111, 154
assessment/intervention: in delivery of services, 192–93
Association for Counseling and Therapy Online, 135
Association for Practical and Professional Ethics, 7
autonomy virtue, 33
bartering provision, in NASW Code of Ethics, 60
basic goods, 75
basic human needs, 22
beneficence virtue, 33
Beauchamp and Childress, on professional virtues, 31–34
Bentham, Jeremy, 71, 173
Beveridge, Sir William, 158
Biestek, Felix, 111
billing records, NASW Code of Ethics standard, 62
Billups, James, 28–29
boundary crossing, 120
boundary issues, 119–131
boundary violation, 120
Branch, Taylor, 176
Brodsky, Annette, 123
Buchanan, Allen, 112
Buckley/Pell Amendment. See Family Educational Rights and Privacy Act (FERPA)
Carter, Rosemary, 112
Chilman, Catherine, 139
civil disobedience, 161–62
clinical orientation, 21
code of ethics, 48–52, 191. See also
   NASW Code of Ethics
Code of Ethics of the Canadian
   Association of Social Workers, 49
Code of Ethics of the International
   Federation of Social Workers, 49
Code of Ethics of the National Association
   of Black Social Workers, 49
Code of Ethics of the National Federation
   of Societies for Clinical Social Work,
   49
Cohen, Ronald, 200, 205–206
colleagues. See ethical responsibilities,
   to colleagues
Common Human Needs (Towle), 54
common law, 85–86
communitarianism (community-based
   theory), 76–77
compassion, virtue of, 32
“Confidentiality of Alcohol and Drug
   Abuse Patient Records,” 106, 185
confidentiality/privacy, 2–3, 95–108,
   184–91
conflicts of interest, 119–131; in NASW
   Code of Ethics, 59
conscientiousness, virtue of, 33
consequentialism, 71
constitutional law, 84–85
consultation/referral, 198–200
consumer review sites, 134
couple counseling. See family/couple
   counseling
cultural competence/social diversity:
   ethical responsibilities to clients for,
   54; NASW Code of Ethics on, 58–59
cultural/religious values, 35–41
cybertherapy, 131
divided loyalties, between client and
   employer interests, 113–118
documentation, 92–93, 200
Donagan, Alan, 74
dual/multiple relationships, 119–131;
   NASW Code of Ethics standards for,
   59, 61
durable power of attorney, 113
duty to protect, 96–98, 186–87
duty to warn. See duty to protect
Dworkin, Gerald, 111
educators, boundaries and, 196
egoism, 71
electronic communications, 131–35
Elizabethan Poor Law of 1601, 17
e-mail, 131
Emmet, Dorothy, 69
employees, NASW Code of Ethics
   standards, 63
Encyclopedia of Applied Ethics, 7
Encyclopedia of Bioethics, 7
English Poor Law Reform Bill, 158
Ephross, Paul, 41
equality, in allocation of limited
   resources: equal shares in, 146–47
ethical decision-making process, 3, 4,
   77–94
ethical dilemma, 4, 66–94
ethical standards and risk-management
   period, 9–10
ethical theory, 69–77
ethical theory and decision-making
   period, 7–10
ethics audit, 201–213
ethics of care, 77
ethics committee. See institutional
   ethics committee
ethics consultation, 89–90
executive orders, 86
Facebook, 131
Family Educational Rights and Privacy
   Act (FERPA), 106–107, 185
Family Welfare Association of America,
   6
family/couple counseling: confidentiality
   in, 98–104
Federal Trade Commission (FTC):
NASW consent agreement with, 50; “restraint of trade” in NASW by, 50
FERPA. See Family Educational Rights and Privacy Act
Fleishman, Joel, 176, 177
Frankel, Charles, 25
fraud, 200–203
free will–determinism debate, 41–42
FTC. See Federal Trade Commission
Gert, Bernard, 77
Gewirth, Alan, 68, 75–76
Giebelhausen, Pam, 120
Goldstein, Howard, 35
good-aggregative utilitarianism, 71.
See also act utilitarianism; locus-aggregative utilitarianism; negative utilitarianism; rule utilitarianism; utilitarianism
Gordon, William, 23, 30–31
government, in private lives, 153–60
Grossman, Maurice, 103
Hastings Center, 7
Health Insurance Portability and Accountability Act (HIPAA), 107–108, 185–86
Hollis, Florence, 39–40
Humphrey v. Norden (1974), privileged communication in, 103, 191
IEC. See institutional ethics committees (IEC)
impairment, practitioner, 50, 65, 206–211
incompetence, practitioner, NASW Code of Ethics standard, 61–62
informed consent, 191–92; NASW Code of Ethics standards for, 58
institutional ethics committees (IEC), 89–90
institutional review boards (IRB), 169–70
integrity, virtue of, 32–33
International Society for Mental Health Online, 135
Jonsen, Albert, 94
justice virtue, definition of, 33–34
Kagle, Jill, 120, 200
Kant, Immanuel, 70, 173
Keith-Lucas, Alan, 19–20
Kennedy Institute of Ethics, 7
Keynes, John Maynard, 158
Kirk, Stuart, 201–202, 203
Kolmes, Keely, 132
Kutchins, Herb, 201–202, 203
labor-management disputes, 164–67
laws/regulations, compliance with, 161–63
lexical ordering, 74
Levy, Charles, 7, 15, 24, 25–27, 31, 34, 43–44
Lewis, M.B., 186, 188
LinkedIn, 132
living will, 113
location-based services, 133
locus-aggregative utilitarianism, 71.
See also act utilitarianism; good-aggregative utilitarianism; negative utilitarianism; rule utilitarianism; utilitarianism
malpractice, 183–84
managed care, 10; confidentiality in, 10; deception in, 10; termination of service in, 10
Meinert, Roland, 30
metaethics, 66–69; cognitivism, 67; noncognitivism, 67
Mill, John Stuart, 71, 111
minimization of suffering, as choice in ethical dilemma, 74
minors, confidentiality of, 104–108
mission statement, of NASW Code of Ethics, 22–23
moral dialogue, concept of 35; in divided loyalty case, 118; in family/couple counseling case, 99
morality period, 5
NASW. See National Association of Social Workers
NASW Code of Ethics (1960), 7, 49
NASW Code of Ethics (1979), 50
NASW Code of Ethics (2008), 52–66
NASW Code of Ethics Revision
Committee, 27–28, 52–53
NASW Occupational Social Work Task Force, for social worker substance abuse, 207
NASW Standards for the Classification of Social Work Practice, social work values within, 24
NASW Standards for the Practice of Clinical Social Work, 202
National Association of Black Social Workers, 49
National Association of Social Workers (NASW): code revision by task force of, 52
natural duties, 74
negative utilitarianism, 74. See also act utilitarianism; good-aggregative utilitarianism; locus-aggregative utilitarianism; rule utilitarianism; utilitarianism
nonmaleficence virtue, 33
nonsubtractive goods, 75
normative ethics, theories of, 69–77
Nuremberg Trials, 168
online interventions, 131–35
organizational ethics, 163–67
paternalism, 108–113
paternalistic orientation, 20
Payne, Bruce, 176, 177
Perlman, Helen, 15, 43
personal value conflict, professional v., 33–34, 135–42
Peters, Charles, 176
physical contact, 60
Plato, 154
Popper, Karl, 48, 74
poverty, policies related to, 158–60
prima facie duties, 48, 74
privacy. See confidentiality/privacy
private conduct, 64
privileged communication, 190–91
protective services, liability claims in, 194
pseudopaternalism, 113
Pumphrey, M. W., 25, 29–30
Quinlan, Karen Ann, 89
Rawls, John, 161–62
recording, case, 200
records, NASW Code of Ethics standard, 62
referral, client, 198–200. See consultation/referral
regulatory law, 85
Reisch, Michael, 41
relativism, 67–68
religious orientation, 21
religious values, 35–41
Rescher, Nicholas, 14
research and evaluation, 167–71; NASW Code of Ethics standards for, 65–66
respondeat superior, concept of, 197
Reynolds, Bertha, 164
Richmond, Mary, 49
right to self-determination, 108–113
rights-based theory, 73: Donagan on, 74; Gewirth on, 75–76; minimization of suffering in, 74; negative utilitarianism in, 74; Rawls and, 73–74
risk management, 4, 22
Rokeach, Milton, 29
Ross, W.D., 48, 74
rule utilitarianism, 72–73. See also act utilitarianism; good-aggregative utilitarianism; locus-aggregative utilitarianism; negative utilitarianism; utilitarianism
rural communities, boundaries in, 129–131
Saint Augustine, 173
Schon, Donald, 220
Schutz, Benjamin, 187, 199, 201, 204
search engines, 133
self-determination. See right, to self-determination
self-disclosure, practitioner, 127–129; judicious, 128
sexual harassment, NASW Code of Ethics standard, 61
sexual misconduct, practitioner, 123, 194–96
sexual relationship, NASW Code of Ethics standards for, 59–60
Siporin, Max, 19, 42
small communities, boundaries in, 129–131
Smart, J.J.C., 74
social justice, in NASW Code of Ethics, 66
social justice orientation, 20–21
social media, 131–35
social media policy, 132–35
social networking (electronic), 131–35
social work values, 3, 29–30, 33–34,
135–42
social worker adjudication. See
adjudication, of social workers
solicitation of clients, 64–65
Specht, Harry, 19
standard of care, malpractice/
misconduct in, 183
statutory law, 85
subpoena, 101–103
suicide prevention, 193
supercerogatory duties, 74
supervision, 196–198; NASW Code of
Ethics standards for, 62
Tarasoff v. Board of Regents of the
University of California (1976), 97–98,
186–87
teleology ethical theory, 70–71
termination, of service, 202–206; NASW
Code of Ethics standards for, 60–61
text messages, 131
Towle, Charlotte, 54
Trattner, Walter, 18
trustworthiness virtue, definition of, 32
Tuskegee study, 168–69
typologies; values in social work practice,
23–29
undue influence: definition of, 194
unethical behavior, xi, 8; NASW Code of
Ethics standard, 61–62
unions, NASW Code of Ethics standards, 63
utilitarianism, 71–73. See also act
utilitarianism; good-aggregative utili-
tarianism; locus-aggregative utilitar-
ianism; negative utilitarianism; rule
utilitarianism
value conflicts: personal v. professional,
135–42; role of practitioner's personal
values in, 33–34, 125–42
values, 13. See also evolution, of values/
ethics; attributes of, 15–17; converted
into action, 43; cultural/religious, 35–
41; functions of, 14–15; NASW Code of
Ethics, 27–28; on personal and
professional, 33–34, 135–42; of social
work, 13, 14
values period, 5–7
vicarious liability, 197
videoconferencing, 131
Vigilante, Joseph, 15, 23–24
Vincent, Barry, 175
virtue ethics, 32
Wasserstrom, Richard, 162
Watergate, 8
whistle-blowing, 174–77
Williams, Bernard, 74
Willowbrook study, 168–69
Wilson, Suanna, 103, 105
Zur, Ofer, 131–32, 134
Foundations of Social Work Knowledge

Frederic G. Reamer, Series Editor

David G. Gil, Confronting Injustice and Oppression: Concepts and Strategies for Social Workers
George Alan Appleby and Jeane W. Anastas, Not Just a Passing Phase: Social Work with Gay, Lesbian, and Bisexual People
Frederic G. Reamer, Social Work Research and Evaluation Skills
Pallassana R. Balgopal, Social Work Practice with Immigrants and Refugees
Dennis Saleeby, Human Behavior and Social Environments: A Biopsychosocial Approach
Frederic G. Reamer, Tangled Relationships: Managing Boundary Issues in the Human Services
Roger A. Lohmann and Nancy L. Lohmann, Social Administration
Toba Schwaber Kerson, Boundary Spanning: An Ecological Reinterpretation of Social Work Practice in Health and Mental Health Systems
David M. Austin, Human Services Management: Organizational Leadership in Social Work Practice
Anthony M. Maluccio, Barbara A. Pike, and Elizabeth M. Tracy, Social Work Practice with Families and Children
Joan Shireman, Critical Issues in Child Welfare
Robert G. Madden, Essential Law for Social Workers
Jerrold R. Brandell, Psychodynamic Social Work
Stuart A. Kirk, Mental Disorders in the Social Environment
Sheila H. Akabas and Paul A. Kurzman, Work and the Workplace
Frederic G. Reamer, *Social Work Values and Ethics, Third Edition*
Nancy R. Hooyman and Betty J. Kramer, *Living Through Loss: Interventions Across the Life Span*
Thomas P. Holland and Roger A. Ritvo, *Nonprofit Organizations: Principles and Practices*
Sandra C. Anderson, *Substance Use Disorders in Lesbian, Gay, Bisexual, and Transgender Clients*
Lettie L. Lockhart and Fran S. Danis, eds., *Domestic Violence: Intersectionality and Culturally Competent Practice*