

INDEX

- abandonment, concept of, 10, 203–204
absolutism, 67–68
act utilitarianism, 72–73. *See also*
 good-aggregative utilitarianism; locus-
 aggregative utilitarianism; negative
 utilitarianism; rule utilitarianism;
 utilitarianism
actual duties, 48, 74
additive goods, 75
adjudication, of social workers, 181–83
administration, *NASW Code of Ethics*
 standard, 63
advance directive, 113
advice giving: as delivery of service
 malpractice, 193–94
allocation, of limited resources, 145–53
altruism, 44; in dual/multiple
 relationships, 120–21
American Association for Marriage and
 Family Therapy, 83, 196
American Association of Social Workers,
 code of ethics (1947) for, 6, 49
American Distance Counseling
 Association, 135
amoralistic orientation, 22
Aristotle, 111, 154
assessment/intervention: in delivery of
 services, 192–93
Association for Counseling and Therapy
 Online, 135
Association for Practical and Professional
 Ethics, 7
autonomy virtue, 33
bartering provision, in *NASW Code of
 Ethics*, 60
basic goods, 75
basic human needs, 22
beneficence virtue, 33
Beauchamp and Childress, on
 professional virtues, 31–34
Bentham, Jeremy, 71, 173
Beveridge, Sir William, 158
Biestek, Felix, 111
billing records, *NASW Code of Ethics*
 standard, 62
Billups, James, 28–29
boundary crossing, 120
boundary issues, 119–131
boundary violation, 120
Branch, Taylor, 176
Brodsky, Annette, 123
Buchanan, Allen, 112
Buckley/Pell Amendment. *See* Family
 Educational Rights and Privacy Act
 (FERPA)
Carter, Rosemary, 112
Chilman, Catherine, 139
civil disobedience, 161–62

- clinical orientation, 21
- code of ethics, 48–52, 191. See also
NASW Code of Ethics
Code of Ethics of the Canadian Association of Social Workers, 49
Code of Ethics of the International Federation of Social Workers, 49
Code of Ethics of the National Association of Black Social Workers, 49
Code of Ethics of the National Federation of Societies for Clinical Social Work, 49
- Cohen, Ronald, 200, 205–206
- colleagues. See ethical responsibilities, to colleagues
- Common Human Needs* (Towle), 54
- common law, 85–86
- communitarianism (community-based theory), 76–77
- compassion, virtue of, 32
- “Confidentiality of Alcohol and Drug Abuse Patient Records,” 106, 185
- confidentiality/privacy, 2–3, 95–108, 184–91
- conflicts of interest, 119–131; in *NASW Code of Ethics*, 59
- conscientiousness, virtue of, 33
- consequentialism, 71
- constitutional law, 84–85
- consultation/referral, 198–200
- consumer review sites, 134
- couple counseling. See family/couple counseling
- cultural competence/social diversity:
 ethical responsibilities to clients for, 54; *NASW Code of Ethics* on, 58–59
- cultural/religious values, 35–41
- cybertherapy, 131
- deception, 171–74, 200–203
- defensive orientation, 22
- delivery, of service, 192–93
- deontology ethical theory, 70
- discernment, virtue of, 32
- distribution of resources, 145–53
- distributive justice, 145–53
- diversity. See cultural competence/social diversity
- divided loyalties, between client and employer interests, 113–118
- documentation, 92–93, 200
- Donagan, Alan, 74
- dual/multiple relationships, 119–131;
NASW Code of Ethics standards for, 59, 61
- durable power of attorney, 113
- duty to protect, 96–98, 186–87
- duty to warn. See duty to protect
- Dworkin, Gerald, 111
- educators, boundaries and, 196
- egoism, 71
- electronic communications, 131–35
- Elizabethan Poor Law of 1601, 17
- email, 131
- Emmet, Dorothy, 69
- employees, *NASW Code of Ethics* standards, 63
- Encyclopedia of Applied Ethics*, 7
- Encyclopedia of Bioethics*, 7
- English Poor Law Reform Bill, 158
- Ephross, Paul, 41
- equality, in allocation of limited resources: equal shares in, 146–47
- ethical decision-making process, 3, 4, 77–94
- ethical dilemma, 4, 66–94
- ethical standards and risk-management period, 9–10
- ethical theory, 69–77
- ethical theory and decision-making period, 7–10
- ethics audit, 201–213
- ethics of care, 77
- ethics committee. See institutional ethics committee
- ethics consultation, 89–90
- executive orders, 86
- Facebook, 131
- Family Educational Rights and Privacy Act (FERPA), 106–107, 185
- Family Welfare Association of America, 6
- family/couple counseling: confidentiality in, 98–104

- Federal Trade Commission (FTC):
 NASW consent agreement with, 50;
 “restraint of trade” in NASW by, 50
 FERPA. *See* Family Educational Rights
 and Privacy Act
 Fleishman, Joel, 176, 177
 Frankel, Charles, 25
 fraud, 200–203
 free will–determinism debate, 41–42
 FTC. *See* Federal Trade Commission
- Gert, Bernard, 77
 Gewirth, Alan, 68, 75–76
 Giebelhausen, Pam, 120
 Goldstein, Howard, 35
 good-aggregative utilitarianism, 71.
See also act utilitarianism; locus-
 aggregative utilitarianism; negative
 utilitarianism; rule utilitarianism;
 utilitarianism
 Gordon, William, 23, 30–31
 government, in private lives, 153–60
 Grossman, Maurice, 103
- Hastings Center, 7
 Health Insurance Portability and
 Accountability Act (HIPAA), 107–
 108, 185–86
 Hollis, Florence, 39–40
Humphrey v. Norden (1974), privileged
 communication in, 103, 191
- IEC. *See* institutional ethics committees
 (IEC)
 impairment, practitioner, 50, 65, 206–211
 incompetence, practitioner, NASW
Code of Ethics standard, 61–62
 informed consent, 191–92; NASW *Code*
of Ethics standards for, 58
 institutional ethics committees (IEC),
 89–90
 institutional review boards (IRB), 169–70
 integrity, virtue of, 32–33
 International Society for Mental Health
 Online, 135
- Jonsen, Albert, 94
 justice virtue, definition of, 33–34
- Kagle, Jill, 120, 200
 Kant, Immanuel, 70, 173
 Keith-Lucas, Alan, 19–20
 Kennedy Institute of Ethics, 7
 Keynes, John Maynard, 158
 Kirk, Stuart, 201–202, 203
 Kolmes, Keely, 132
 Kutchins, Herb, 201–202, 203
- labor-management disputes, 164–67
 laws/regulations, compliance with,
 161–63
 lexical ordering, 74
 Levy, Charles, 7, 15, 24, 25–27, 31, 34,
 43–44
 Lewis, M.B., 186, 188
 LinkedIn, 132
 living will, 113
 location-based services, 133
 locus-aggregative utilitarianism, 71.
See also act utilitarianism; good-
 aggregative utilitarianism; negative
 utilitarianism; rule utilitarianism;
 utilitarianism
- malpractice, 183–84
 managed care, 10; confidentiality in, 10;
 deception in, 10; termination of
 service in, 10
 Meinert, Roland, 30
 metaethics, 66–69; cognitivism, 67;
 noncognitivism, 67
 Mill, John Stuart, 71, 111
 minimization of suffering, as choice in
 ethical dilemma, 74
 minors, confidentiality of, 104–108
 mission statement, of NASW *Code of*
Ethics, 22–23
 moral dialogue, concept of 35; in divided
 loyalty case, 118; in family/couple
 counseling case, 99
 morality period, 5
- NASW. *See* National Association of
 Social Workers
 NASW *Code of Ethics* (1960), 7, 49
 NASW *Code of Ethics* (1979), 50
 NASW *Code of Ethics* (2008), 52–66

- NASW Code of Ethics Revision
Committee, 27–28, 52–53
- NASW Occupational Social Work Task
Force, for social worker substance
abuse, 207
- NASW *Standards for the Classification of
Social Work Practice*, social work
values within, 24
- NASW *Standards for the Practice of
Clinical Social Work*, 202
- National Association of Black Social
Workers, 49
- National Association of Social Workers
(NASW): code revision by task force
of, 52
- natural duties, 74
- negative utilitarianism, 74. *See also* act
utilitarianism; good-aggregative utilitar-
ianism; locus-aggregative utilitarianism;
rule utilitarianism; utilitarianism
- nonmaleficence virtue, 33
- nonsubtractive goods, 75
- normative ethics, theories of, 69–77
- Nuremberg Trials, 168
- online interventions, 131–35
- organizational ethics, 163–67
- paternalism, 108–113
- paternalistic orientation, 20
- Payne, Bruce, 176, 177
- Perlman, Helen, 15, 43
- personal value conflict, professional v.,
33–34, 135–42
- Peters, Charles, 176
- physical contact, 60
- Plato, 154
- Popper, Karl, 48, 74
- poverty, policies related to, 158–60
- prima facie duties, 48, 74
- privacy. *See* confidentiality/privacy
- private conduct, 64
- privileged communication, 190–91
- protective services, liability claims in, 194
- pseudopaternalism, 113
- Pumphrey, M. W., 25, 29–30
- Quinlan, Karen Ann, 89
- Rawls, John, 161–62
- recording, case, 200
- records, NASW *Code of Ethics* standard,
62
- referral, client, 198–200. *See*
consultation/referral
- regulatory law, 85
- Reisch, Michael, 41
- relativism, 67–68
- religious orientation, 21
- religious values, 35–41
- Rescher, Nicholas, 14
- research and evaluation, 167–71; NASW
Code of Ethics standards for, 65–66
- respondeat superior*, concept of, 197
- Reynolds, Bertha, 164
- Richmond, Mary, 49
- right to self-determination, 108–113
- rights-based theory, 73; Donagan on, 74;
Gewirth on, 75–76; minimization of
suffering in, 74; negative
utilitarianism in, 74; Rawls and, 73–74
- risk management, 4, 22
- Rokeach, Milton, 29
- Ross, W.D., 48, 74
- rule utilitarianism, 72–73. *See also* act
utilitarianism; good-aggregative utili-
tarianism; locus-aggregative utilitar-
ianism; negative utilitarianism;
utilitarianism
- rural communities, boundaries in, 129–
131
- Saint Augustine, 173
- Schon, Donald, 220
- Schutz, Benjamin, 187, 199, 201, 204
- search engines, 133
- self-determination. *See* right, to self-
determination
- self-disclosure, practitioner, 127–129;
judicious, 128
- sexual harassment, NASW *Code of Ethics*
standard, 61
- sexual misconduct, practitioner, 123,
194–96
- sexual relationship, NASW *Code of
Ethics* standards for, 59–60
- Siporin, Max, 19, 42

- small communities, boundaries in, 129–131
- Smart, J.J.C., 74
- social justice, in *NASW Code of Ethics*, 66
- social justice orientation, 20–21
- social media, 131–35
- social media policy, 132–35
- social networking (electronic), 131–35
- social work values, 3, 29–30, 33–34, 135–42
- social worker adjudication. *See* adjudication, of social workers
- solicitation of clients, 64–65
- Specht, Harry, 19
- standard of care, malpractice/
misconduct in, 183
- statutory law, 85
- subpoena, 101–103
- suicide prevention, 193
- supererogatory duties, 74
- supervision, 196–198; *NASW Code of Ethics* standards for, 62
- Tarasoff v. Board of Regents of the University of California* (1976), 97–98, 186–87
- teleology ethical theory, 70–71
- termination, of service, 202–206; *NASW Code of Ethics* standards for, 60–61
- text messages, 131
- Towle, Charlotte, 54
- Trattner, Walter, 18
- trustworthiness virtue, definition of, 32
- Tuskegee study, 168–69
- typologies; values in social work practice, 23–29
- undue influence: definition of, 194
- unethical behavior, xi, 8; *NASW Code of Ethics* standard, 61–62
- unions, *NASW Code of Ethics* standards, 63
- utilitarianism, 71–73. *See also* act utilitarianism; good-aggregative utilitarianism; locus-aggregative utilitarianism; negative utilitarianism; rule utilitarianism
- value conflicts: personal v. professional, 135–42; role of practitioner's personal values in, 33–34, 125–42
- values, 13. *See also* evolution, of values/ethics; attributes of, 15–17; converted into action, 43; cultural/religious, 35–41; functions of, 14–15; *NASW Code of Ethics*, 27–28; on personal and professional, 33–34, 135–42; of social work, 13, 14
- values period, 5–7
- vicarious liability, 197
- videoconferencing, 131
- Vigilante, Joseph, 15, 23–24
- Vincent, Barry, 175
- virtue ethics, 32
- Wasserstrom, Richard, 162
- Watergate, 8
- whistle-blowing, 174–77
- Williams, Bernard, 74
- Willowbrook study, 168–69
- Wilson, Suanna, 103, 105
- Zur, Ofer, 131–32, 134

FOUNDATIONS OF SOCIAL WORK KNOWLEDGE

FREDERIC G. REAMER, SERIES EDITOR

- David G. Gil, *Confronting Injustice and Oppression: Concepts and Strategies for Social Workers*
- George Alan Appleby and Jeane W. Anastas, *Not Just a Passing Phase: Social Work with Gay, Lesbian, and Bisexual People*
- Frederic G. Reamer, *Social Work Research and Evaluation Skills*
- Pallassana R. Balgopal, *Social Work Practice with Immigrants and Refugees*
- Dennis Saleebey, *Human Behavior and Social Environments: A Biopsychosocial Approach*
- Frederic G. Reamer, *Tangled Relationships: Managing Boundary Issues in the Human Services*
- Roger A. Lohmann and Nancy L. Lohmann, *Social Administration*
- Toba Schwaber Kerson, *Boundary Spanning: An Ecological Reinterpretation of Social Work Practice in Health and Mental Health Systems*
- David M. Austin, *Human Services Management: Organizational Leadership in Social Work Practice*
- Anthony M. Maluccio, Barbara A. Pike, and Elizabeth M. Tracy, *Social Work Practice with Families and Children*
- Joan Shireman, *Critical Issues in Child Welfare*
- Robert G. Madden, *Essential Law for Social Workers*
- Jerrold R. Brandell, *Psychodynamic Social Work*
- Frederic G. Reamer, *Social Work Malpractice and Liability: Strategies for Prevention, Second Edition*
- Stuart A. Kirk, *Mental Disorders in the Social Environment*
- Sheila H. Akabas and Paul A. Kurzman, *Work and the Workplace*

Frederic G. Reamer, *Social Work Values and Ethics, Third Edition*
Nancy R. Hooyman and Betty J. Kramer, *Living Through Loss: Interventions Across
the Life Span*
Thomas P. Holland and Roger A. Ritvo, *Nonprofit Organizations: Principles and
Practices*
Sandra C. Anderson, *Substance Use Disorders in Lesbian, Gay, Bisexual, and
Transgender Clients*
Lettie L. Lockhart and Fran S. Danis, eds., *Domestic Violence: Intersectionality
and Culturally Competent Practice*